



Enhanced Care Management Skills

Training for Clinical Personnel (certified & licensed)



In collaboration with Marist College, WMCHHealth PPS is offering a 6 week training course for clinical care providers whose job functions align with a licensed Care Navigator/Coordinator/Manager. This five module course is designed to provide fundamental knowledge regarding care management standards and principles required for healthcare transformation. The course focuses on protocols, health care quality and safety, performance, and best practices in care management. The course covers four key areas: care coordination, cultural competence, care planning, and working in teams. Participants will receive a Marist College digital badge and a certificate upon completion.

Course Description: This five-module course is designed to provide fundamental knowledge regarding care management standards and principles required for healthcare transformation. The course focuses on project protocols, quality, performance, and best practices in care management. Four themes are woven throughout the course: Care coordination, Cultural Competence, Care Planning, and working in teams.

Focus Areas

- Team based care
- Patient Centered approach
- Population Health Management
- Chronic Disease Management
- Patient Engagement & Self Care Support
- Performance & Quality Improvement

Students will receive a Marist College digital badge and a certificate upon completion.

Coursework: The course is designed to be delivered as a self-paced on-line learning course consisting of five modules. Participants will have up to six weeks to complete the course.

Who Should Attend?: Personnel who provide care management in large and small primary care facilities. Training audience can be, but not limited to Registered Nurses, Licensed Practical Nurses, Care Managers, Social Workers, and Medial Assistants.

Date:

This course lasts 10 weeks.
July 30th to September 22nd 2018

Location:

Marist College
Distant Learning Program

Course Registration:

Registration is limited.
Deadline for registration is July 16th, 2018.

Register via this link:

<https://wmch.home.marist.cloud/>

For More Information:

For any questions, feel free to contact Telegre Shipman, Workforce Training Coordinator at:

telegre.shipman@wmchealth.org



Performing Provider System (PPS)

Westchester Medical Center Health Network

